



রূপালী ব্যাংক ট্রেনিং একাডেমি

RUPALI BANK TRAINING ACADEMY

- A journey towards excellence

Online Workshop
on
“Citizen’s Charter”
Course No. 11/2025, Duration: January 27, 2025

Zoom ID	:	98885241149
Password	:	rbta

Session Program:

Date	Time	Subject	Resource Persons
27.01.2025 Monday	10:15-10:30	Opening Speech	Mr. Tanvir Hasnain Moin GM, Divisional Office, Dhaka South, RBPLC.
	10:30-11:45	An Overview on Citizen’s Charter	Ms. Afsana Bilkis Deputy Secretary, FID, MOF
	12:00-01:15	Reporting & Completion of Citizen’s Charter	

- Course Coordinators** : Mr. Md. Ruhul Quddus, AGM & Faculty, RBTA
: Mr. Mahbubur Raihan Sazeeb, SPO (Associate Faculty), RBTA
- Assistant Course Coordinator** : Ms. Bilkish Akter, Officer, RBTA
- Course Director (CD)** : Mr. Mohammad Monwar Hossain, DGM, RBTA



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List of Participants: (Not According to Seniority)

Sl No.	Name	Designation	Reg. No.	Place Of Posting
01	Shamima Nasren	PO	11455	Ramna Corp. Branch
02	Nioufa Yasmin	PO	11397	Ramna Corp. Branch
03	Mousumi Goswami	S.O	13481	Mitford Road Corp. Branch, Dhaka
04	Ruhani Amrin	Officer	16157	Hazaribagh Branch
05	Md. Shaidur Rahman	Officer	16438	Badamtali Branch, Dhaka
06	Md Abdul Latif	Officer	16917	Muksudpur Branch, Dhaka
07	Md Sujan	SO	14375	Islampur Road Branch
08	Riaz Uddin Bablu	Officer	16534	Islampur Road Branch
09	Rakesh Sarker	SO	17238	Shikaripara Branch
10	Md. Monowarul Islam Ripon	Officer	16661	Zinzira Branch
11	Syeda Mokaroma Sonia	SO	17796	Zinzira Branch
12	Md Nasir Uddin	SO	13288	Sadarghat Branch
13	Md. Abul Kalam Azad	PO	10542	Patuatully Branch
14	Debashis Sarker	PO	13399	Patuatully Branch
15	Bishwajit Poddar	SPO	11628	Sholla Bazar Branch
16	G. M. Sohanur Rahman	Officer	15935	Sholla Bazar Branch
17	Nneaz Morshed Turza	SPO	11137	Imamganj Branch, Dhaka
18	Md Shahidul Islam	PO	13166	Imamganj Branch, Dhaka
19	Kanak Ranjan Sarker	Officer	15868	Johnson Road Corporate Branch, Dhaka
20	Md. Ariful Alam Khandaker	SO	14986	Johnson Road Corporate Branch, Dhaka
21	Poly Akter	SO	12123	Yousuf Market Branch
22	Badar Uddin Ahmed	SPO	9060	Chawk Bazar Branch, Dhaka
23	Muntasir Wahid	SO(ANE)	17199	Chawkbazar Branch
24	Tamanna Akhter	PO	13754	Gandaria Branch
25	Srikanto Ghosh	SO	15618	Gandaria Branch
26	Md. Helal Uddin	SO	15309	Paragram Bazar Sub- Branch, Dhaka
27	Razia Sultana	PO	11480	Urdu Road Branch
28	Swaraj Mollick	SO	15312	Moulvibazar Branch, Dhaka
29	Md. Arafuzzaman Laskar	PO	12995	Moulvi Bazar Branch
30	Rais Uddin	SO	15771	Bandura Branch, Dhaka
31	Md. Foysal Hossain	Officer	16582	Rathkhola Branch
32	Md. Rezaul Islam	Officer	15782	Rathkhola Branch, Dhaka
33	Monjur Chowdhury	AGM	10192	Zonal Office, Dhaka South
34	Md. Mehrajul Islam Emon	PO	15110	Zonal Office, Dhaka South
35	Md Shahadat Hossain	SO	15065	Rampura Branch, Dhaka
36	Rezaul Karim Raju	Officer	16526	Rampura Branch, Dhaka
37	Hemaet Hossain Khan	Officer	14555	Kaptan Bazar Branch
38	S M Rezaone Haque	Officer	14807	Kaptan Bazar Branch
39	Israt Jahan Khan	SPO	11183	New Market Corporate Branch, Dhaka
40	Farish Ahamed	SO (Cash)	15021	New Market Corporate Branch, Dhaka
41	Fatema Akter	SO	15778	Fakirapool Bazar Corporate Branch, Dhaka
42	Palash Chandra Ghosh	Officer	15812	Fakirapool Bazar Corporate Branch, Dhaka

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রূপালী ব্যাংক লিমিটেড

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43	Md.Fazar Ali	SPO	9467	Hatkhola Branch
44	Md.Saidur Rahman	Officer	16014	Hatkhola Branch
45	Md.Mahbubur Rahman	SPO	20078	Malibagh Branch
46	Hafiza Banu	PO	12197	Malibagh Branch
47	Hosneara	SO	13261	Mugda Branch, Dhaka
48	Shamim Khan	PO	15395	Manda Sub Branch
49	Umme Kulsum	SO	13203	North South Road Branch, Dhaka
50	Md Ruhul Amin	SO	15477	North South Road Branch, Dhaka
51	Mahabuba Akter	PO	11754	Postagola Branch
52	Md Lablu Mia	SO	15227	Postagola Branch
53	Nadira Ashraf	AGM	11193	Dhanmondi Corp.Branch Dhaka
54	Lubaida Ferdous	SPO	11981	Dhanmondi Corp.Branch Dhaka
55	Mohammad Abu Yousf Khan	AGM	10740	Nayapaltan Corporate Branch
56	Nazneen Akhter	PO	13853	Nayapaltan Corporate Branch
57	Nura Alam Siddiqui	AGM	9973	BB Avenue Corporate Branch
58	Shekh Arin Islam	Officer	16016	BB Avenue Corporate Branch
59	Shakria Sultana	SO	13086	Khilgaon Branch
60	Doulutun Nahar	PO	11702	Khilgaon Branch
61	Md. Shaddam Hossin	Officer	16148	Rajarbagh Branch
62	Md Mofigol Islam	AGM	11107	Nawabpur Road Branch
63	Md Mustafijur Rahman	Officer	15819	Nawabpur Road Branch
64	Rayhana Dilshad	AGM	10201	Bangshal Road Branch
65	Md Abdul Gaffer	SO	14079	Bangshal Road Branch
66	Mahmuda Ferdousi	PO	11956	Moghbar Corp. Branch
67	Sumana Chakma	SO	11844	Moghbar Corp. Branch
68	Md. Ashkarul Kibriah	PO	14545	Science Laboratory Branch
69	Badal Karmoker	Officer	16519	Science Laboratory Branch
70	Md.Rashedul Islam Dewan	AGM	10140	Nayatola Branch,Dhaka
71	Writu Sen	PO	13858	Nayatola Branch,Dhaka
72	Salma Aktar	AGM	11168	Dhaka Ladies Branch
73	Khandaker Nurul Hasan	SO	15761	Dhaka Ladies Branch
74	Zannatul Ferdous	Officer	16251	Hatirpool Branch
75	Mohammad Faisal Iftekhar	S.P.O	11278	Elephant Road Branch, Dhaka
76	Md. Shahed Khan	SO	15661	Elephant Road Branch, Dhaka
77	Deba Rani Kundu	SO	13388	Divisional Office, Dhaka South
78	Md. Jakir Hossain	PO	10251	Divisional Office,Dhaka South

Course Coordinator

Md. Noman Mia
General Manager & Principal