

Workshop
on

“Citizens Charter”

Course No. 184/2023, Duration: October 23, 2023

Zoom ID	:	85908089616
Password	:	rbta

Session Program:

Date	Time	Subject	Resource Persons
23.10.2023 Monday	02:00-02:15	Opening Speech	Mohammad Safayet Hossain General Manager Rupali Bank Training Academy
	02:15-03:15	An Overview on Citizens' Charter	Mr. Badre Munir Firdaus JS, FID, MOF
	03:15-04:15	Reporting & Completion of Citizens' Charter	Mr. Md. Golam Mostofa Joint Secretary, FID, MOF
	04:15-04:45	Feedback & Review Session	Mr. Md. Harunur Rashid GM, RBL

Course Coordinators	:	Ms. Naznin Sultana , AGM (Faculty), RBTA
	:	Mr. Mahbubur Raihan Sazeeb, PO (Assistant Faculty), RBTA
Assistant Course Coordinator	:	Mr. Md. Abdus Samad , Junior Officer, RBTA
Principal	:	Mr. Mohammad Safayet Hossain, GM, RBTA

Ref: RBTA/Release order/2023/3744

Date: 29-10-2023

Online Workshop on “Citizens Charter”

Course No. 184/2023, Duration: October 23, 2023

Subject: **Letter of Participation.**

The participants mentioned in the attached sheet participated in the Online training entitled “Citizens Charter” held on October 23, 2023 Organized by Rupali Bank Training Academy.


Mohammad. Safayet Hossain
General Manager & Principal
Tel:-02-226639280

- The Participants will be entitled Tk. 200.00 for purchasing mobile data.

Online Workshop on “Citizens Charter”

Course No. 184/2023, Duration: October 23, 2023

List of Participants:

Sl No.	Name	Designation	Reg. No.	Place Of Posting
01	Sanat Kumar Saha	AGM	9865	Zonal Office, Khulna
02	Abu Sayed Md. Mostofa	AGM	9912	Rupali Sadan Corp. Branch, Khulna
03	Sankar Kumar Das	AGM	9837	Satkhira Corp. Branch, Satkhira
04	Selina Akter Jahan	AGM	9978	Daulatpur Corporate Branch, Khulna
05	Md.Rafiqul Islam	SO	15579	Divisional Office Khulna
06	Md. Monirul Islam	SPO	10197	Bara Bazar Branch, Khulna
07	Md. Shahinur Rahman	SPO	10136	Kda Newmarket Branch, Khulna
08	Asma Begum	PO	11360	Ladis Branch, Boyra, Khulna
09	Md Firoz Hossain	PO	13746	Nalta Mobarok Nagor Branch
10	Md Jamal Uddin	SPO	10919	Zonal Office, Jashore
11	Md. Rafiqul Islam	SPO	10906	Mk Road Corp. Br.
12	Md Kamal Hossain	PO	10482	Jhenaidah Corp.Br
13	Md. Obaidur Rahman	PO	10449	Narail Corp. Br.
14	Shahidullah	PO	10844	Magura Corp. Br.
15	Md. Selim Reza	PO	11298	Smr Road Br.
16	Md. Moneruzzaman	SPO	10200	Khajura BR.
17	Mahfuza Khatun	SPO	10405	Zonal Office, Bagerhat
18	Mofizur Rahman	PO	13713	Bagerhat Corporate Branch, Bagerhat
19	Md. Hasanul Haque	PO	11372	Mansha Bazar Br
20	Manobendro Narayan Sarkar	SPO	10758	Fakirhat Branch, Bagerhat
21	Md Iqbal Mahmud	PO	10958	Betaga Bazar Branch, Bagerhat
22	Sujan Kumar Suter	PO	10422	Baraikhali Branch, Bagerhat
23	Md. Shaheen Hasan	SPO	10726	Meherpur Corp. Br.
24	Md.Motiar Rahamn	SPO	9129	Alamdanga Br.
25	Md. Anichur Rahman	PO	10831	Swastipur Br.
26	Md. Shamimur Rahaman	PO	10596	Chuadanga Corp. Br.
27	Nusrat Jahan	PO(PROG.)	13972	Moshan Br.,
28	Md. Abu Musa Sardar	PO	11555	Hossnabad Br.
29	Md. Shahinur Rahman	SO	11626	Zonal Office, Kushtia
30	Naznin Nahar	PO	9308	Shams Building Cor. Branch, Khulna
31	Md Imdadul Haque	AGM	8156	Zonal Office, Pabna
32	Md.Saibur Rahaman Khan	AGM	10243	Rajshahi Corp.
33	Md. Mohsin Miah	SPO	9917	Nakalia Branch, Pabna
34	A.B.M Ruhul Amin	SPO	10214	Banwarinagar Branch, Pabna
35	Md. Mohabul Alam Shah	SPO	9991	Sirajgonj Corp. Branch, Sirajgonj
36	Md. Amzad Hossain	PO	10577	Pabna Corp. Branch, Pabna
37	Md Hasan Jamil Mostafi	PO	10643	Ishwardi Branch, Pabna



38	Sikdar Khalid Mahmud	PO	10658	Shialkole Branch, Sirajgonj
39	Md. Mahidul Islam	SPO	10419	Zonal Office , Naogaon
40	Md.Sadekul Islam	PO	11671	Naogaon Corpt . Br..Naogaon
41	Rinku Kumar	SPO	10749	Hospital Rd. Br. Naogaon
42	Md. Nuruzzaman Sarker	SPO	10270	Joypurhat Corpt-2, Br.
43	Md. Anisur Rahman	P.O	10828	Kichak Br. Bogura
44	Md Nasir Uddin	PO	10834	Atrai Branch Naogaon
45	Md. Mahidul Islam	SPO	10419	Zonal Office , Naogaon
46	Md. Asgar Ali	PO	18818	Naygola Bazar Br
47	Osman Gany	SPO	11344	Natore Corp. Branch, Natore
48	Md. Rafiqul Islam	SPO	10720	Kakonhat Br Rajshahi
49	A.A.M Saleque-Uz-Zaman	PO	10610	Divisional Office Rajshahi
50	Alina Aynun Naher	SPO	10788	Zonal Office, Rajshahi
51	Md. Rafiqul Islam	SPO	11190	Bogura Corp. Br. Bogura
52	Md. Ziaul Haq	PO	11553	Zonal Office,Bogura
53	Md. Ahsan Habib Sardar	PO	10600	Bogura Cantt. Br.
54	Md.Tahidul Islam	PO	13701	Dupchanchia Br.Bogura
55	Md. Robiul Alam	PO	11678	Hatfulbari Br. Bogura
56	Md. Bulbul Islam	PO	10273	Dhunot Br. Bogura
57	Md.Shahanul Hossain	PO	10858	Kahaloo Br.Bogura
58	Md. Abdus Sattar	PO	10838	TMSS Br,Bogura
59	Md.Harun.Ar.Roshid	AGM	9919	Zonal Office, Rangpur
60	Md. Mahabubor Rahman	SPO	9361	Zonal Office Dinajpur
61	Md Masud Rana	SPO	11059	Nilphamari Corp. Br
62	Md.Atiquzzaman	SPO	11186	Railway Crossing Br, Rangpur.
63	Md Mobassherul Islam	SPO	11286	Saidpur
64	Md Rabiul Islam	SPO	10970	Bhully, Thakurgaon
65	A.H.M Zakerul Islam	PO	10864	Tetultala Branch
66	Md Khayrul Alam	PO	10555	Gaibandha Corp. Br.
67	Comerade Khan	PO	10282	Dhaperhat Branch
68	Md. Abul Kalam Azad	PO	10679	Dimla
69	Md. Nuruzzaman	PO	10562	Lalmonirhat Corporate
70	Md Ashraful Alam	PO	11434	Taraganj Br
71	Md. Rashidul Islam	P O	11627	Bhurungamari Br., Kurigram
72	Md Aktar Ul Alam	PO	10368	Birol,Dinajpur
73	Mst.Arzuman Nesa	SO	13282	Chehelgazi Br.
74	Ahmed Nahin Kabir	PO	11872	Shikderhat Br, Dinajpur
75	Md.Nuruzzaman	PO	13593	Birganj Br.
76	Md. Abdur Rashid	PO	10829	Birampur
77	Md.Touhidul Islam	PO	10302	Thakurgaon Corp.Br
78	Md Mamunur Rashid	SO	13237	Hstu Corp. Br. Dinajpur
79	Md. Mostafizur Rahman	SPO	10231	Maldahpatty
80	Md. Sajedul Islam	SO	13292	Divisional Office, Rangpur

Course Coordinator

General Manager & Principal

সেবা প্রদান প্রতিশ্রুতি (CITIZEN'S CHARTER) শীর্ষক কর্মশালার আলোকচিত্র

তারিখ: ২৩-১০-২০২৩

সিটিজেন্স চার্টারের প্রয়োজনীয়তা

- স্বচ্ছতা, জবাবদিহি এবং দায়বদ্ধতা নিশ্চিত করে;
- নাগরিকদের সচেতনতা বৃদ্ধি ও সেবা সংক্রান্ত তথ্য সহজলভ্য করে;
- নাগরিকদের প্রত্যাশাকে বাস্তবানুগ করতে সাহায্য করে;
- সরকারি কর্মকর্তা-কর্মচারীদের জবাবদিহি বৃদ্ধি করে;
- সকল প্রকার অনিয়ম, দায়িত্বহীনতা, পক্ষপাত, সম্পদের অপব্যবহার, দুর্নীতি ইত্যাদি দূর করার সংস্কৃতির উন্নয়ন ঘটাতে অনুঘটকের ভূমিকা পালন করে; এবং
- সর্বোপরি সুশাসন প্রতিষ্ঠায় গুরুত্বপূর্ণ ভূমিকা রাখে।

