

Training Workshop

on

“Citizens Charter”

Course No. 153/2023, Duration: September 20, 2023

Zoom ID	:	81825228028
Password	:	rbta

Session Program:

Date	Time	Subject	Resource Persons
20.09.2023 Wednesday	10:45-11:00	Opening Speech	Mr. Md. Harunur Rashid GM, RBL
	11:00-12:15	An Overview on Citizens' Charter	Mr. Badre Munir Firdaus JS, FID, MOF
	12:15-01:30	Reporting & Completion of Citizens' Charter	Mr. Md. Golam Mostofa Deputy Secretary, FID, MOF

Course Coordinators	: Mr. Mahbubur Raihan Sazeeb, PO (Assistant Faculty), RBTA : Most. Sabina Khatun, Senior Officer, RBTA
Assistant Course Coordinator	: Ms. Marjia Rahman Pinky, Officer, RBTA
Course Director	Ms. Naznin Sultana , AGM (Faculty), RBTA
Principal	: Mr. Mohammad Safayet Hossain, GM, RBTA



Ref: RBTA/Release order/2023/3451

Date: 21-09-2023


Online Training Workshop
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Subject: **Letter of Participation.**

The participants mentioned in the attached sheet participated in the Online Training Workshop “Citizens Charter” held on September 20, 2023 Organized by Rupali Bank Training Academy.



Mohammad Safayet Hossain
General Manager & Principal

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- The Participants will be entitled **Tk. 200.00(Including VAT)** for purchasing mobile data..

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List of Participants:

SL No.	Name	Designation	Reg. No.	Place of Posting
01	Ayesha Siddeka	SPO	10194	Planning & Research Division, H/O, Dhaka
02	Samapta Kumer Biswas	SPO	12824	Planning & Research Division, H/O, Dhaka
03	Md. Omar Sharif	SO	15671	Planning & Research Division, H/O, Dhaka
04	Bappi Roy	PO	13836	Bhabanipur
05	Md. Nazrul Islam	SPO	10612	Shikarpur Br, Barishal
06	Md. Morshed Hasan Ansary	SPO	10000	Sagardi Bazar Model Branch
07	Md Abu Saleh	SPO	10559	Sadar Road Corp. Barishal
08	Sandip Saha	PO	13628	Bakergonj Branch
09	Md. Mohsin Alam	PO	11622	Central Bus Terminal Br. Barishal
10	Md. Roman	SPO	11093	Hemayet Uddin Road Branch
11	Md. Masum	SPO	10375	Bazar Road Branch, Barishal
12	Md. Golam Kabir	PO	10385	Patuakhali Corporate Branch
13	Md. Sydur Rahman	PO	11738	Amtali Br. Barguna
14	Mohammad Nurul Alom	PO	11753	Betagi Br. Barguna
15	Md. Monirul Islam	PO	10973	Pathorghata Br. Barguna
16	Syed Seraju Salehin	PO	13773	Zonal Office, Patuakhali
17	Md. Harun Or Rashid	SPO	9127	Barguna Corporate Branch
18	Md. Abdul Mannan	PO	11903	Mathbaria Branch, Pirojpur
19	Md. Wahidul Murad	PO	11878	Swarupkathi Brnch, Pirojpur
20	Mihir Das	PO	13913	Inderhat Branch, Pirojpur
21	Md. Nayme Ahamed	PO	13905	Kathalia Branch, Jhalakathi
22	Bikash Sorkar	PO	10697	Zonal Office, Pirojpur
23	Md. Afzal Hossain	SPO	9165	Zonal Office, Pirojpur
24	Md. Abul Kalam	SPO	9067	Zonal Office, Bhola
25	Md Zulfiker Ali Haider	SPO	8307	Zonal Office, Bhola
26	Md. Kamal Hossain	SPO	8897	Bhola Corporate Br.
27	Mahmudul Haq	PO	12099	Bhola Corporate Br.
28	Mithun Golder	PO	10579	Jinnahgar Branch
29	Md. Najibullah	PO	13635	Banglabazar Br
30	Md. Mansur	PO	13818	Kutba Br.
31	Manashi Datta	AGM	9797	Saltgola Corp. Br. Chattogram
32	Mohammad Zahed	SPO	11301	O.R. Nizam Road Corporate
33	Mohammad Saiful Islam	PO	10489	Abutorab Bazar Branch, Chattogram
34	Omar Faruqe	SPO	10436	Khagrachari
35	Syed Muhammad Anwarul Islam	PO	10572	Bibirhat Corporate Branch, Chattogram



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36	Rashed Jahan	SPO	11170	Biddyut Bhaban Branch
37	Julfiqer Ali	PO	10645	Majhirghat Road Br., Chattogram
38	Muhammad Yunus	PO	10351	New Market Corporate Br, Ctg
39	Nisat-E-Jahan	SPO	10751	Panchlaish Branch ,Ctg.
40	Md Azad Hossain	SPO	11319	Santirhat Br.
41	Mohammad Sohel	PO	11457	Dhanialapara Branch
42	Md Moinuddin Sikder	SPO	20045	Commercial Area Branch
43	Sheik Majedul Islam	PO	10825	Chawkbazar Br
44	Rashada Yasmin	SPO	10803	Chaitanyagali
45	Mohammed Fachihul Alam	SPO	10204	Jubilee Road Branch, Chattogram
46	Md Salauddin Kader	PO	13757	Raozan Branch
47	Mohammad Saifullah	PO	20051	Zonal Office East, Chattogram
48	Md Raqib Hasan	PO	13747	Lichubagan Branch
49	Sumi Chowdhury	PO	11376	Dewan Bazar Branch
50	Jafar Ahmed Chowdhury	PO	20093	Chandanaish Branch, Ctg.
51	Abdullah Al Mamun	PO	12149	Shakpura Chowmohoni Br.
52	Mohammad Shahidul Islam	PO	10624	Patiya Branch
53	Masud Sikder	PO	10948	Patherhat Branch
54	Md. Jawed Pasha	PO	10490	Chandgaon Corporate Branch, Chattogram
55	Babul Kumar Barua	PO	10821	Terri Bazar Corp. Br, Ctg
56	Mustafigur Rahaman	PO	10684	Khatungonj. Br Ctg
57	Mr. Sayed Md. Mamun Chowdhury	PO	10532	Amir Market Corp. Br
58	Mohammad Oliullah	SPO	9597	Rupali Sadan Corp. Cox'sbazar.
59	Md. Osman Harun	SPO	10653	Bandarban Corp. Branch
60	Mr. Md Shakwoat Hossain	PO	10682	Keranihat Branch, Chattogram.
61	Mr. Azizul Hoque	PO	13648	Bazarghata Branch, Cox's Bazar
62	Md. Saleh Ahmed	SPO	11315	Sylhet Agriculture University Br, Sylhet
63	Jafor Iqbal Chowdhury	PO	11323	Islampur Corporate Branch, Sylhet
64	Samiran Kumar Singha	SPO	11146	Sreemangal Br
65	Hejam Promud Sinha	PO	11692	Notunbazar Br
66	Uttom Kumar Dey	PO	11681	Enayetgonj
67	Akhter Uddin Tafadar	PO	13698	Chadnighat Br,
68	Uttom Kumar Chasha	PO	12046	Tengra Bazar Branch
69	Md. Belal Ahmed	PO	11513	Charkhai Bazar Br
70	Ariful Islam	PO	14673	Khadimpur Br
71	Liton Mozumder	PO	10659	Bhober Bazar Br
72	Md.Ashikur Rahman	PO	13708	Kenbari Bazar Br
73	Md. Musharaf Hossain	PO	13762	Kurua Br.
74	Md. Rahat Chowdhury	PO	11607	Sherpur Bazar Branch
75	Muzaddid Ahmed Chowdhury	SPO	9313	Zonal Office, Sunamganj
76	Gopal Krishna Banik	SPO	10874	Zonal Office, Moulvibazar
77	Md. Sheikh Mijanur Rahman	PO	11806	Divisional Office, Sylhet
78	Anjan Kumar Roy	PO	13730	Zonal Office, Sylhet
79	Mohammad Mohiuddin	PO	10571	Habigonj Corp Branch



Course Coordinator



General Manager & Principal

সেবা প্রদান প্রতিশ্রুতি (CITIZENS' CHARTER) বিষয়ক কর্মশালার আলোকচিত্র

তারিখ: ২০-০৯-২০২৩

সেবা প্রদান প্রতিশ্রুতি বাস্তবায়নে ব্যবহারিক নির্দেশনাসমূহ

সেবা প্রদান প্রতিশ্রুতি কার্যকরভাবে বাস্তবায়নের জন্য নিম্নোক্ত নির্দেশনাসমূহ গুরুত্বপূর্ণ:

- ক. সচিবালয় নির্দেশমালা, ২০১৪-এর অষ্টম অধ্যায় (নাগরিক সেবা প্রদান)
- খ. মন্ত্রিপরিষদ বিভাগের মন্ত্রণালয়/বিভাগ/দপ্তর/সংস্থার সেবা প্রদান প্রতিশ্রুতি (সিটিজেনস্ চার্টার) প্রণয়ন সংক্রান্ত নির্দেশিকা, ২০১৭



Badre Munir Firdaus, JS, FIC

